



ROCKHAMPTON SUB-BRANCH ANNUAL CONFERENCE 30 -31 AUGUST 2019
SCIENTIFIC AND SOCIAL PROGRAM

Rockhampton Leagues Club – 75 Murray Street ROCKHAMPTON

	SESSION	DENTIST / HYGIENIST / OHT	DENTAL STAFF
FRIDAY	12.00pm → 2.00pm	Stainless Steel Crowns: Indications, Clinical Technique and Troubleshooting (Dr Jason Michael)	Cybersecurity and Dental Practice (Jason Borg)
	2.45pm → 4.45pm	Cybersecurity and Dental Practice (James Borg)	A Dental Team approach to Managing Young, Challenging Patients (and Parents) (Dr Jason Michael)
	6.00pm → late	DINNER AT THE RACES – Rockhampton Jockey Club, Callaghan Park from 6.00pm	
SATURDAY	8.30am → 10.00am	Tongue ties, Frenotomies and the Controversy (Dr Jason Michael) Making the Most of Technologies to Streamline Your Practice: An Independent Perspective (Samantha Yurchenko)	
	10.45am → 12.15pm	Maximising the Millennial Market in General Dental Practice (Dr Becky Chen)	
	12.30pm → 2pm	LUNCH FOR THE DENTAL TEAM – served in the Gardner Lounge	
	2.00pm → 3.15pm	Hypomineralised Enamel: To Save or Not to Save... and How (Dr Jason Michael)	NO SESSION
	3.45pm → 5.00pm	Maximising the Millennials Makeup for Dental Teams (Dr Becky Chen)	NO SESSION

Dental Trade Exhibition shall be available Friday, Saturday session breaks

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PRESENTER BIOGRAPHS

Dr Jason Michael BDS (Hons), DCLinDen (Paediatric Dentistry) – Specialist in Paediatric Dentistry

Jason completed his undergraduate dental degree at the University of Adelaide and relocated to Rockhampton for the regional experience soon after graduation. His time with the Queensland Health School Dental Service generated a keen interest for paediatric dentistry and he later returned to the University of Sydney to complete specialist training in this field. Upon completing his specialist training, Jason initially worked a combination of public and private practice in Sydney before relocating to Wollongong NSW to setup his own specialist practice when he continues to work.

Beyond dentistry, Jason enjoys tennis, skiing, spending time with family and the adrenaline rush of high speed cars.

Dr Becky Chen BDS - General Dentist, Ballarat

Becky is a dental graduate of the University of Melbourne and is owner/ operator of the busy Ballarat Family Dental practice. With a passion for efficient dental teams she is a social and emotional intelligence coach in addition to the founding CEO of Denteamology, an group dedicated to business facilitation and coaching. Through her own dental industry experience and the demands of building a busy private practice, Becky believes that an efficient dental team needs talent management, especially the growing number of Millennials and Gen Z's. She provides team building and professional development training for practice owners to strive to goal excellence.

Outside of work Becky is very busy with a young family and enjoys time out through the performing arts, reading and treasuring time with family and friends.

Mr James Borg – Managing Director, Teamwork Technology (Castle Hill, NSW)

After many years of IT support for general business, James has forged a considerable focus on IT issues specific to the dental industry for more than a decade. He along with his highly skilled team are very knowledgeable about dental practice IT requirements and challenges that they need to manage. Rapidly evolving technology that depends on fast, secure and reliable IT systems requires 'outside the box' thinking and responsive innovation.

Mrs Samantha Yurchenko BA BBus – Business Development Specialist (Software of Excellence Henry Schein One)

Born in northern Queensland, Samantha spent many years south of the border and the Gold Coast before settling back in Brisbane – in her early working career she was introduced to the dental industry through time with the ADIA. Samantha's keen interest for marketing and management through her university years attracted her to the technology aspects of the dental industry which has her well prepared for the role of Business Development Specialist for Software of Excellence Henry Schein One. Having lived and worked throughout many regions of Queensland, Samantha clearly understands the technology challenges faced by dental practices across different demographics, although the margin is narrowing with the evolution of cloud-based support. Her young family keeps her very occupied when she's not on the road with work or planning her next global travel expedition.

